

# Do You Know It All When It Comes to The Universal Mechanical HVAC Solution Theorem?

**CDC Praxa's MechServ™  
The Fully Integrated  
Mechanical HVAC  
Project Services  
Installation &  
Management  
Platform**

We may not be a Young Einstein but when it comes to Mechanical and HVAC IT Management Solution, we outsmart a lot of them. CDC Praxa is a leading IT integrator for the Mechanical HVAC industry with customers including AE Smith, Jackson and Jackson, Frigrite, Paramount Air Conditioning, Tenix and Redflex.

Built on a solid foundation of Microsoft Dynamics technology, CDC Praxa's MechServ™ the fully integrated Mechanical HVAC Project Services, Installation & Management Platform is a complete Business Management Solution that optimises your Mechanical HVAC installations, plants, projects, processes and people around your business needs.

It is designed to better manage your projects, installations, meet compliance and reporting requirements, enhance your customer relationship, increase your operation efficiency and productivity, take your products to market faster, reduce your operation cost and provide smart customer service.

Tailoring to the specific Mechanical HVAC services need, CDC Praxa's MechServ™ ensures every aspect of your installation, projects and business can be effectively tracked & managed for a better outcome. This includes your asset, project, HR, finance, supply chain, equipment distribution, customer relationship management and mobile technology field service that enables better field and customer engagement.

So if you are ready to outwit Young Einstein and move to a whole new level of integration that maximises your existing corporate systems, projects, installations, plans, people and processes then please give us a call.

## ABOUT CDC SOFTWARE AUSTRALIA | PRAXA LTD

CDC Praxa is one of Australia's leading and growing IT professional services solution providers. Operating since 1982, CDC Praxa has grown from 4 dedicated staff to over 250 specialists & consultants Australia-wide. With offices in Sydney, Melbourne, Brisbane and Adelaide, CDC Praxa delivers integrated end-to-end solutions that help organisations and Governments to align, customise and maximise their business operations.

A consulting services division of CDC Corporation Group, CDC Praxa is recognised industry-wide and has a solid reputation for providing business critical information technology management and consulting.

CDC Praxa is a **Quality Endorsed Company** having attained **ISO 9001** status confirming our commitment to the provision of quality services and to the continuous improvement of our processes. One of CDC Praxa's standout successes is our ability to combine the skills and experience of our dedicated staff with documented policies, procedures and methodology. CDC Praxa is also an endorsed federal government supplier and is on several Government Panel Contracts for NSW and VIC including the ICT Services Approved Supplier Panel Contract 2020.

## Contact Us

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# CDC Praxa's MechServ™

## Simplifying Project Management

Project Management Portal of CDC Praxa's MechServ™ allows you to manage projects from one central location. Custom work flows keep project managers updated on project status, tasks they need to complete and dates missed by others, allowing you to identify an issue before it becomes a problem. Project Management Portal provides the tools you need to create and track common project documents including transmittals; submittals; project plan archives; daily job forms; safety meeting minutes; project meeting minutes; project status memos; project images; RFIs; change orders; project issues and KPIs.



## Exceptional Customer Visibility and Delivery

When integrated with Microsoft Dynamics CRM, CDC Praxa's MechServ™ gives you an exceptional visibility and access to your customer- centric information as well as all the related project and business management attributes, deliverables and financial information across the organisation. It links and gives you customer information when and where you need it to deliver better customer service and better organisation efficiency.

## Job Costs & Estimation

Regardless of how complex a project is, Job Cost keeps the focus on the projects' profitability by ensuring that everyone has accurate, up-to-date information, from entering time and expenses, to billing clients, managing subcontractors and more, all accessible anytime and anywhere by leveraging the Internet. Designed to adapt to rapidly changing business and market conditions, Job Cost enables project-based businesses and project managers to track actual and budget activity by project, phase, or in further detail and easily track revenue, expenses and profitability. The system features business alerts to proactively notify project managers of due dates and contract requirements. Job Cost facilitates simplified tracking of critical information such as: Project change-orders; Subcontracts; Subcontract change-orders; Forecasts; Forecast revisions; committed purchase orders and other events associated with contracts.



## Asset Management

Collecting and managing an asset inventory and tracking the financial and operational lifecycle of any kind of asset cannot be easier. Our solution provides one platform to accomplish the costing, tracking, budget to actual, inventory management, purchasing, maintenance planning and recurring work orders so integration is never an issue. Asset reliability, utilisation, warranty and service are inherent components of CDC Praxa's Mechanical HVAC Project Services, Installation & Management Platform, which permits improve efficiencies, reduce administrative costs and optimise assets. This component allows you to plan for, build, operate, maintain and decommission assets; define strategies to meet short- and long-term goals for maintaining assets; facilitate decision making including costs and benefits of repair vs. replace options; integrate information to other key enterprise solutions such as your content management, ERP and CRM; centrally track all work requests and work orders; comply with regulatory requirements; and satisfy management requirements with in depth reports.



## Contractor Management

Effectively managing subcontractor agreements can be a daunting task and unexpected subcontractor costs can destroy margins and erode working capital. When it comes to subcontractors, you will have a better understanding of their overall committed costs and the cost to complete. You can effectively manage a high volume of vendors and subcontractors and track critical information including insurance and worker's compensation expiration dates, draw requests, retention percents and certificate expirations; change-order status tracking; submittals, documents and other paperwork associated with contracts; payment control when paid by the customer (pay-when-paid). You can also track contract and subcontract paperwork for multiple projects. Documents, such as change orders, permits, proof of insurance, performance bonds, certified payroll reports and other contract-related information, are all readily accessible.



## Time and Document Management

Supervisors and project managers can easily monitor and analyse ongoing labour costs. Access to this data allows project managers to make informed and timely labour-related business decisions, positively impacting the direction and ultimate outcome of a job. Upon approval, labour costs are simultaneously posted to billing and payroll functions, resulting in a faster billing cycle and improved cash flow. You can capture, validate, track, review, approve and post expenses to various projects or service calls. The document management module provides managers the ability to create and track common project documents and allow them to track the submittal and approval of projects documents, helping them understand the potential impact on a project's schedule. Project managers receive reminders for overdue tasks, submittals or other actions.



## Service & Contract Management

This component manages the operational and financial aspects of a contractual relationship. Profitability is tracked on a per-contract basis by actual, estimated, and forecasted costs in user-defined cost categories. Various contract models are supported, including full coverage agreements, preventive maintenance planning, and warranty agreements. The application tracks the skill set, parts and tools required to complete a preventative maintenance task.

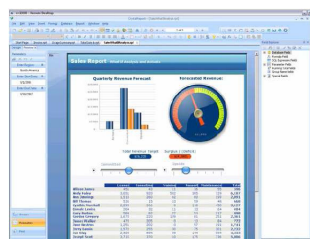
## Field Service Management & Mobile Computing Technology

Field Service Management simplifies service call capture and assignment, dispatch, resolution tracking and contract management. Efficient dispatch ensures your field staff experience less unbillable time. Effective capture and entry of service call detail allows you to get the bill out while the service call is fresh in the customer's mind, positively impacting your bottom line. The Mobile Computing Technology ensures you are connected with your field staff through interactive paging, handheld, tablet and laptop PC where they can get instant access to customer's information and requests, record and update their schedule, labour expenses & mileage, add parts and material usage send and receive email messages and manage scheduled maintenance. All this eliminate redundant or inefficient data entry and improve communication and customer satisfaction.



## Outstanding Reporting, Analysis and More

The standard MechServ™ gives you all the reports you need to understand how your project, financial and business are going. From the ability to view projects and/or business operation from the very highest level down to an individual transaction, it enables project managers to quickly and easily access specific job information which eliminates timely searches, creates greater efficiencies and allows project managers to make business decisions based on real-time information, improving control and the ultimate outcome of a job. With an added component of business intelligence, CDC Praxa's Mechanical HVAC Project Services, Installation & Management Platform gives you a reliable performance management measure through effective data analysis to empower better decision making, forecast and planning. Through utilising a set of monitoring and analysis tools that bring together critical information from different sources like your project, development, customer information, financials, sales and business strategy, this powerful, flexible and central BI solution reduces reliance on unsecured spreadsheets, shortens reporting cycles, and enables staff in different departments and locations to collaborate easily through the Web. All this - key performance indicators, scorecards, management reports, web-based dashboards and ad hoc analyses - without IT support to build on your investment for future growth.



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